The Fire and Emergency Medical Services News







SUMMER 2006

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A Service of New Hampshire Division of Fire Standards & Training and Emergency Medical Services

"Training on the Leading Edge"

222 Sheep Davis Road, Concord, New Hampshire Website – http://www.state.nh.us/safety/fst/index.html Radio – WPKR 561 154.265 **Mailing Address:**

33 Hazen Drive 03305 **FAX:** (603) 271-1091



Dear New Hampshire Fire and EMS Personnel:

As I write this I reflect on time management and how it affects everything we do. This newsletter deadline has already passed and many have included their relative articles, but I am creating tardiness for this issue. We should all work diligently to keep with deadlines, even those that may not be of high priority to you, it may mean a very big disappointment to others, so I formally apologize for holding up this issue of Fire & EMS News!

Now on with business...a little quiz for you this month. What do \$40-million, 2,900, and 7,000 have in common? Time is up...the answer interoperability. The State of New Hampshire has taken more than \$40-million to purchase interoperable radios for the New Hampshire Fire and EMS services. This equates to 2,900 mobile radios for department vehicles and 7,000 portable radios...all at NO COST to the local governments! What a great con-

cept, and I know I sincerely thank the Interoperability Committee, Colonel Fred Booth (NH State Police) and the Department of Safety Grants Coordinator, Pam Urban-Morin for the phenomenal job they have done in this process. What is disturbing are the folks that have issues with being given these valuable tools! And what is more disturbing are the complaint calls compared to the calls thanking for this opportunity! Our state is very fortunate and one of a very few that has utilized monies for this type of project. Being able to communicate was one of the biggest issues facing the City of New York in September 2001!

The New Hampshire Firefighter Memorial is a reality! At this writing the site work has been started, you can see where the eternal flame will be, the flag poles, the memorial bell, the walkways, and stairway! Kudos to Captain Gary Lambert (Hooksett) for this undertaking. The Call to Brotherhood will be August 26 & 27, 2006...watch the web sites for more information: www.nhsfa.org or http://www.state.nh.us/safety/fst/index.html for more information!

In order to assure we include all those in our state that has paid the ultimate sacrifice, please forward line of duty deaths (before 1981) to Dale Boyd, Executive Secretary, NH Fire Academy, 33 Hazen Drive, Concord, NH 03305 or by fax to 271-1091. Another option is sending the information to the State Fire Marshal's Office...we will be sharing this information. Thanks...this is as important to us as it is to you.

I hope you are all having a great and SAFE summer. Remember if we train safely, we should respond safely. Everyone goes home!

Sincerely, Rick Mason

Kill Allasm

CALENDAR OF EVENTS 1st Thurs, of each month 2nd Thurs.of each month Tests/Retests; sittings at 9:30 a.m. and 6:30 p.m.; 3rd Friday of each month National Registry Exam for EMS at 9:00am NHFA **EMERGENCY MEDICAL SERVICES:** 10/12/06 - 10/14/06 North Country EMS Conference FIRE & EMERGENCY SERVICES INSTRUCTOR PROGRAMS: Watch for future listings FIRE OFFICER PROGRAMS: 10/11/06 – 12/1/06 Fire Officer I & II NHFA FIREFIGHTER PROGRAMS: 10/03,10/05,10/14,10/15/06... Driver Operator/All Vehicle Epsom Fire Dept. 10/03/06 – 03/15/07 Firefighter I Meriden Fire Station 10/16/06 - 10/27/06 Certified Career Firefighter NHFA HAZARDOUS MATERIALS PROGRAMS: **INDUSTRIAL TRAINING:** Watch for future listings NATIONAL FIRE ACADEMY PROGRAMS: Watch for future listings **SPECIALTY PROGRAMS:**

TERRORISM PROGRAMS: Watch for future listings

TRAIN-THE-TRAINER PROGRAMS: Watch for future listings

Please check our website monthly for upcoming programs at http://www.nh.gov/safety/fst/uprograms.html

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NEW HAMPSHIRE FIRE STANDARDS & TRAINING COMMISSION MEMBERS

Commissioner of Safety or Designee: EARL M. SWEENEY

Assistant Commissioner, NH Department of Safety

Commissioner of Education or Designee:

EDWARD R. MURDOUGH

NH Department of Education

Attorney General or Designee: KAREN SCHLITZER

Attorney, NH Department of Justice

Chief of Forest Fire Service: BRAD SIMPKINS

Chief, Bureau of Forest Protection, Division of Forests & Lands

State Fire Marshal: J. WILLIAM DEGNAN

State Fire Marshal, Division of Fire Safety, NH Department of Safety

NH Fire Chiefs Association -Career Chief: MICHAEL WILLIAMS

Chief, Hooksett Fire Department Term expires: November 12, 2006

NH Fire Chiefs Association -Chief of Volunteer F.D.: CARL F. ROEDIGER

Chief, New Castle Fire Department Term expires: November 11, 2006

Professional Fire Fighters of NH - IAFF: DAVID DUQUETTE

Captain, Dover Fire & Rescue Term expires: November 11, 2006

Fire Instructors & Officers Association of NH: STEPHEN M. CARRIER

Chief, Tilton-Northfield Fire Department Term expires: February 15, 2008

Federation of Fire Mutual Aids Association: KEVIN PRATT

Chief, Raymond Fire Department Term expires: June 16, 2007

NH State Firemen's Association: ALFRED "BUTCH" BURBANK

Deputy Chief, Waterville Valley Fire

Department

Term expires: August 1, 2006

Insurance Industry of NH: JOHN C. HOGLUND

Term expires: April 14, 2007

NH Municipal Association: PETER RUSSELL

Town of Meredith

Term expires: November 16, 2006

NH Permanent Firemen's Association:

JOSEPH M. BUTTS

Captain, Manchester Fire Department Term expires: February 15, 2008

NH Fire Prevention Society: GEORGE E. SYKES, III

Deputy Chief, Lebanon Fire Department Term expires: February 14, 2008

Executive Officer: RICHARD A. MASON

Director, Division of Fire Standards & Training and Emergency Medical Services, NH Department of Safety

Chair Emeritus: HENRY W. MUNROE

The NH Fire Standards and Training Commission was set up according to RSA 21-P:25

Entrance Testing 2006 Itinerary....

Instructors and Department assistance personnel if you have not been contacted by Scott Merrill as of yet please call him if you are interested in assisting for Written, ladder climb and C.P.A.T.

DATES:

Written Exam: August 30 & 31, 2006 at the NH Fire Academy

in Concord.

C.P.A.T.: September. 6, 7, 8, 11, 12, 13, 2006 at the

National Guard Armory in Manchester.

Scott can be reached at the NH Fire Academy: 603-271-2661,

Home: 603-485-4789, or Cell: 617-510-8193.

The Do's and Don'ts for Advanced Emergency Care Providers

Questions have been raised about where and when our Advanced Emergency Care Providers can and can not perform skills. In light of this, I would like to take this opportunity to review with you, some basic portions of our statute, RSA 153-A and our Administrative Code Saf-C 5900. The statute that governs EMS is clear in what settings skills can be performed by this category of providers:

153-A:12 Authority for Licensed Advanced Emergency Medical Care Providers. - An advanced emergency medical care provider licensed under this chapter may render advanced emergency medical care, rescue, and lifesaving services in those areas of training for which such person is licensed, as defined and approved in accordance with the rules adopted under this chapter, at the scene of an emergency, during transportation to a hospital or while in the hospital emergency department, until care is directly assumed by a physician or authorized hospital personnel, and within the hospital in accordance with hospital policies.

Our administrative code defines Advanced Emergency Care Providers as:

Saf-C 5901.02 "Advanced emergency medical care provider" means a person who is a nationally registered emergency medical technician-intermediate or paramedic, licensed in accordance with RSA 153-A:11, II.

I would suggest that all providers review the statue and rules that govern your practice. At the very top of your license it states when issued "in accordance with the provision of RSA 153-A and the rules of the Department," Providing Advanced Emergency Care outside of an EMS Units sanctioned/authorized activity is grounds for a licensure action.



On May 17, 2006, Governor John Lynch signed a 2006 NH EMS Week Proclamation in Chambers with Governor & Council, representation from New Hampshire's EMS Community and various others visitors in attendance. The Governor then read the Proclamation and took time to meet, thank and shake the hands of the EMS Providers present.

Director Richard Mason, Bureau Chief /EMT-P Suzanne Prentiss, Field Services Coordinator/EMT-I Kathy Doolan, DHART fight Paramedic John Hinds, EMT-I Joe Holmes of Alstead, EMT-I Jeff Dropkin of Waterville Valley, EMT-B Pat Lovering of Antrim, Deputy Chief/EMT-B Chris Christopolous of Lebanon, EMT-P Michael Hinsley of Hanover and Bill Brown of the National Registry of EMT's were present for the event. Thank you to all who took the time to attend.

State Fire Training Directors and NH Fire Chiefs attend the Congressional Fire Service Institute Dinner



April 5 & 6, 2006

The North American Fire Training Directors authorizes and pays for the attendance of ten members annually to the Congressional Fire Service Institute Dinner in Washington, DC. This year the event was held at the Washington Hilton and was attended by nearly 2,500 Congressional representatives and fire service members.

State fire training directors attending (left to right) were: David Hedrick (Tennessee), Randy Novak (Treasurer, Iowa), D. Jeffrey Gleason (Louisiana), Joe Hansen (Nebraska), Adam Piskura (Past President, Connecticut), Lois Hartman (North Dakota), and Richard Mason (Secretary, New Hampshire). Missing from the photograph are Gary Wilson (President, Missouri), Jerry Laughlin (Alabama), Tim Bradley (North Carolina), and Dick Jeahne (Illinois).

We all had the opportunity to attend seminars and meet with our state Congressional Delegations. This year the attendees from New Hampshire got to meet with all four legislators: Senators Gregg and Sununu, and Congressmen Bass and Bradley.

From New Hampshire attending were Chief Carrier (Tilton-Northfield), Chief LeClaire (Portsmouth), Chief Plummer (Dover), Chief Allen (Lebanon), Chief Bradley (Hanover), Chief Thibeault (Plymouth), Chief Krause (Barnstead) and Chief Klauber (Derry). From the State were Director Mason (Fire Standards and Training & EMS) and Director Degnan, State Fire Marshal. The meetings with our legislators went very smoothly and all were very interested in what we had for issues.

I certainly urge anyone who can to attend in the future, go to www.cfsi.org for more information.

Coming soon, the 2007 NH Patient Care Protocols! From Vicki Blanchard, ALS Coordinator:

Over the past year the protocol subcommittee has been very busy reviewing protocol content and updating where necessary. Changes you can expect include:

- * A reorganized Cardiac Arrest protocol for both adult and pediatric.
- * A revised Responder Rehabilitation at the Incident Scene protocol, which serves as a guideline for those EMS units asked to provide rehabilitation to fire departments who do not have their own standard rehabilitation guideline.
 - * An updated Pediatric Nerve Agent protocol.
- * Knowing not all hazardous material exposures involve mass casualties and not all mass casualties involve hazardous materials, the Hazardous Materials Exposure in Large Scale/MCI protocol was broken out into two separate protocols.
 - * The Interfacility Transfer protocol was revised to reflect some of the new NHTSA guidelines, released May 2006.
 - * Nasogastric tubes were added to the cardiac arrest protocol.
- * The Protocol Skills Matrix was added. This document will help providers know which skills are approved for each level of licensure.

We hope with the new formatting you will find this set of protocols easier to read and follow.

If you have any questions or concerns regarding the protocols you may contact me at: vblanchard@safety.state.nh.us or call 603-271-4568.

As always you can find the protocols on-line at: http://www.nh.gov/safety/ems/protocol.html



FIRE EXPLORER TRAINING ACADEMY 10th at the Fire Academy

June 25-30, 2006 celebrated the tenth Fire Explorer Training Academy (FETA) held on the grounds of the Richard M. Flynn Fire Academy. Sixty Explorers from across the State of New Hampshire descended upon the Academy for Level I training courses...several earning the Firefighter I-A designation, which is afforded to those completing their third year at FETA.

The youth arrived on Saturday June 24th for orientation, then they all piled on to two buses (donated by Globe Manufacturing and Boundtree Medical) to go to the Big E in West Springfield, MA for the day to

the New England Fire Chief's Annual Exposition...more than 400 vendor booths and 100 vehicles on display! Upon returning, the remainder of the week was spent in classes to prepare to be the future of the New Hampshire Fire Service.

We enjoy this week every year; the Cadets are very polite and eager to learn. We also get used to being called ma'am or sir constantly as well. Kudos to the adult volunteers who make this possible every year.



FIREFIGHTERS TAKE DIRECT HIT FROM CANNON

Its 2:30 am in the morning and you are jostled out of your rack by the incessant tones of the local fire alarm office. It's a fire alarm activation. Another dreaded fire alarm activation. Soon you are in the rig and negotiating the streets on your way to the local 7-11 convenience store.

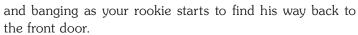


Upon your arrival you see the usual: nothing. You report in with nothing showing and grab your Knox® box key. As you enter the store, the burglar alarm sounds like it has hundreds of times before. You and your crew start searching

the store with your flashlights for the dreaded smoke detector that is the culprit for the alarm.

You want to get back home so you fan your crew out to cover more ground. Suddenly a jet engine sound erupts in the store and within seconds the store is completely filled

with a light colored but extremely dense smoke. Visibility is two inches; the tip of your nose. Not knowing what the composition of the offensive smoke is, you scramble to put on your air pack. Problem: you left the pack on the rig because you have been through this a hundred times before, right? So now you panic. You grab your radio and call in for back up. You hear shouts of your firefighters who are also panicing in the back of the store. Next there is crashing



Sound like a plausible scenario? You bet it is. What you have just experienced is a smoke cannon. An active theft deterrent system that has been around since 1975, the smoke cannon is designed to quickly fill a room with nontoxic dense smoke. This deterrent is widely used in Europe,



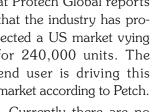
South America and in Australia. The industry reports a 100% success rate. There are currently four major vendors of this product. They report over 110,000 units in Europe and a booming business in South America.

The process is very

simple and mimics the theatrical smoke machines that have been used for years. Early versions lacked quality control

and the industry reports that they are now in the third generation of technology specifically designed for the se-

curity market. Geof Petch at Protech Global reports that the industry has projected a US market vying for 240,000 units. The end user is driving this market according to Petch.



Currently there are no testing standards for this product and Petch is work-



ing with Underwriters Laboratories to establish some standards, which he hopes to have completed by June 2006. Standards in Europe are still pending. Some countries are actually requiring the devices in certain occupancies. In Australia, some pubs that also have gambling machines are classified as casinos and will be required to have the device. There the activation of the system is approved by

> manual means during occupancy. Petch says that manual activation will not be available in US markets. Petch's company, Protect Security System, reports that in England and Scotland, 115 units have been installed in casinos and they have reduced burglaries by 95%.

> Recently, at a regular meeting of the New England Association of Fire Marshals, there was wide spread concern about these devices and their use in public buildings. Mr.

Petch who was in attendance provided a informative presentation on the devices and the direction that the market is heading. Also with him was a key loss prevention official

from the CVS Pharmacy chain that has signed on with Protect Security and is testing the devices in three of their locations in Florida.

A consensus of the group at the NEAFM meeting was not directly against the technology, but rather one of



guarded concern. Deputy State Fire Marshal Rob Farley of the NH State Fire Marshal's Office sat on a three member panel, which consisted of a fire chief, a police chief, Deputy Farley, Mr. Petch and the CVS official. Mr. Petch assured the group that the devices would not activate when

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the buildings were occupied. He stated that three conditions are required before the system will discharge smoke. First the burglar alarm system that the smoke cannon is connected to must be in the armed state. Secondly, the alarm system must then have tripped and be in the alarm condition. Lastly, a independent motion detector connected directly to the unit must detect motion and send an activation signal to the cannon.

As in the scenario in the beginning of this article one can see that firefighters can easily become innocent victims to this new security technology. Fire prevention officials are encouraged to learn more about these systems and inform their fellow firefighters about their presence. Protect Security's website has lots of information about the technology and recent industry developments. It can be found at www.protectglobal.com

This is not the first time that the security industry has created products that counter the basic philosophy of life and fire safety. In the southeast, where one-story dwellings are occupied by elderly retirees, when presented with increasing crime, installed secure shutters and or gates on windows, negating the use of the windows for egress. This was also true for storm protection devices. As technology changes, the fire service must attempt to stay one step ahead of the curve.



Seatbelt Use: EMS and the "Teachable Moment"

By Clay Odell, EMTP, RN, Trauma Coordinator

Seatbelts first became available in automobiles in 1956. For fifty years now they have been saving lives and reducing the extent of injury. You'd think after all that time and all the evidence of the good they do that everyone would automatically buckle up. That would be far too rational for we mere mortals to accomplish, however.

Getting people to use seatbelts requires a multiple pronged approach. Probably the most significant factor is a mandatory seatbelt law for adults. As we know, however, NH has no such law, so we must rely on education to encourage seatbelt usage. In order for the message to "stick" it has to come from multiple sources at multiple times. The message has to be relentless.

When that message comes from an expert it carries weight. Can you think of any reason why the public would not consider an EMS provider as an expert in seatbelt use? I can't. Every EMS provider has experience with seatbelt use. You don't have to convince us that seatbelts save lives. We've seen the difference in patients who were restrained and those who were not.

You've heard of "the teachable moment", right? That's a time when a person is particularly open to hearing your message. Research has shown that in the time period after a crash, a victim is psychologically open to safety information to protect them from future trauma. EMS Providers should make it part of their practice to make suggestions regarding future seatbelt use to their patients who have been involved in a car crash. No, not while you're extricating them, or if you have to yell your message over the sound of the siren, but later in the ED if they're alert and oriented and otherwise stable might be the time. Perhaps when they are signing the HIPAA form, or as you're saying goodbye and heading back to the station.

"But Clay", you say, "what if they throw some objection at me that I don't know the answer to?" Here's an idea, have a handout in your clipboard that you can give them that discusses the myths vs. reality of seatbelt use. Don't have a document like that? Email me at codell@safety.state.nh.us and I'll send you one. Free! You can even put your agency's logo on it.

Here's the thing, you never know if your input just might be the "tipping point" for that person to become a true believer. Remember, EMS is more than hands-on patient care; it's also about advocating for your patients. And perhaps with this small step you can prevent someone from becoming your patient in the future. Oh, and if your patient did use a safety belt, recognize them for it. It will reinforce their positive behavior.

One more thing...how about you and your co-workers? Do you wear your safety belts, particularly when responding on calls? 99% of Emergency Physicians wear seatbelts all the time. We certainly should be able to say the same.

TEMSIS State Bridge v3.5 Release Notes

By Fred von Recklinhausen

FST & EMS and Image Trend are committed to enhancing TEMSIS. Since we began implementing TEMSIS in the field, we have listened to your comments, answered your questions and worked to address your concerns. Recently we added new features to improve user friendliness and to adhere to our goal of providing up-to-the-minute technology for the New Hampshire EMS community.

The following is the list of new features, updates and enhancements included in TEMSIS Service Bridge Release version 3.5:

Repeat Patients:

Those who have used your EMS Unit's services one or more times are "Repeat Patients". Now this information is available on the TEMSIS Service Bridge, which will dramatically change the speed at which users can enter data when adding new runs for existing patient records. Users will be able to enter data faster as all the following sections will be auto-populated through the utilization of this new addition:

- 1. Patient Demographics
- 2. Current Medications
- 3. Past Medical History
- 4. Environmental/Food Allergies
- 5. Medication Allergies
- 6. Billing Information
- 7. Closest Relative/Guardian Information
- 8. Insurance Information

Standard Report Enhancements

Addition of new filters - With this new release, there is a focus to enhance reporting on data to a higher level by including several new filters to all of the available standard reports which include filtering reports:

- 1. By Staff
- 2. By Unit
- 3. By Incident Zone
- 4. By Type of Service Requested
- 5. By Patient Disposition

Ambulance Run Data Report Additions - With the inclusion of the new filters above, a lot of new sections have been added to the Ambulance Run Data Report which can be selected by the user to display on the report including:

Barriers to Patient Care, Destination Determination, Dispatch Delay, Insurance Type by Service Level, Location Type, Primary Role of Unit, Response Delay, Response Mode to

Scene, Response Urgency, Runs by Dispatch Reason, Scene Delay, Transport Delay, Transport Mode from Scene, Type of Destination, and Vehicle Type.

• Times of Call Reports by Time Blocks - The times of calls reports, trauma as well as non-trauma, will now have the option to generate by the choice of 1, 2, 3, 4, 6, 8 or 12 hour time blocks.

Customizable Run Status

System administrators will have the ability to customize the options for run status on the system. New values can be added administratively with a definable sort order to prioritize the selection list. The new "Mass Update Status" feature will allow for an update of the run status on existing runs to any new ones added into the system.

Enhanced SOAP Narrative

Working with services in many locations, we have made some significant enhancements to the SOAP Narrative. The activities are now listed in chronological order; the assessment has been improved to show only the initial assessment for the patient.

Improved Ease of Use:

- Auto-Capitalization of the First Letter of Patient and Closest Relative/Guardian Name The first letter of the patient's and closest relative/guardian's last name, first name and middle initial will now automatically capitalize upon data entry.
- Responding Unit Tag The responding unit tag will
 now display the unit call sign as well as the unit vehicle
 number for easier selection. In previous versions, the unit/
 vehicle number was being displayed.
- Transfer of Patient Care Lookup A dynamic lookup
 has been added to the transfer of patient care section to
 easily select the Agency ID the patient was being transferred to or being received from.

Improved Accuracy

- Narrative Spell Checker A spell checker is now available for the narrative section.
- Additional Fields The following new fields are now available under the listed sections. Please note that some fields are set to not show on run forms by default. These fields can be enabled by the system administrator.

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Medications, Procedures, Advanced Airways, Vital Signs - PQRST, Billing, Medicare Questionnaire, Additional Demographics, Occupation, Parent/Guardian Signatures, Against Medical Advice Signatures, Patient Belongings, Patient Medical History, Call Information, Incident Information

User Interface Enhancements:

Tracking of User Views - The TEMSIS Service Bridge will now maintain audit trails to track information about of all the following actions listed below:

Generation of Prehospital Care Reports, Comprehensive Reports, Billing Report, Addition of Addendums, Addition of Attachments, Run Status Updates, Locking and Unlocking of Runs, Repeat Patient Access.

- Audit Trail Addition on Addendum Section The incident's audit trail information which is located on the top of every run form tab has been included as the header of the section where addendums can be added to a run.
- TEMSIS Field Bridge Resource Synchronization Reset Service administrators will be able to use the new 'Reset Field Bridge Resource Synchronization' option for
 resetting all resources on the TEMSIS Field Bridges. The
 resources from the TEMSIS Service Bridge will be synchronized down to all of the TEMSIS Field Bridges on
 the following data post.
- Reset User Password An option has been added to the staff setup page to automatically expire the user's pass-

word so that the next time the user logs into the system, they will be prompted to change their password. This feature will be useful when a service administrator needs to reset the user's password in the case where the user has forgotten it.

NEMSIS Version 2.2.1 Code Update:

This release also includes the recently implemented NHTSA version 2.2.1 code set. The addition of these new codes brings the TEMSIS Bridge products inline with NEMSIS:

Fixes

- Disable Narrative Generation The Auto Narration feature will be used to allow or not allow the user to automatically generate narratives. This feature will also synchronize down to the TEMSIS Field Bridge.
- Return to Login The "Return to Login" link will now directly take the user to the Login page instead of the public page of the site.
- Blanking of user name issue resolved The issue where
 the user name would get blanked out under the staff setup
 section has been resolved. This used to occur when a user
 would create a password that did not meet the system's
 requirements for password settings. Now the message still
 displays prompting the user to enter the correct requirements for the new password, and at the same time, the
 user name will remain intact.

NATIONAL FIRE ACADEMY VOLUNTEER INCENTIVE PROGRAM

STIPENDS AVAILABLE

The New Hampshire Association of Fire Chiefs through a grant received has four \$250.00 stipends for individuals to attend Volunteer Incentive Programs at the National Fire Academy.

For more information, please contact Director Rick Mason at 271-6099 or rmason@safety.state.nh.us

Staff Biographical Sketch

Robert "Bob" Jeffries - Program Coordinator of Radiological Training



Bob joined the staff of the Fire Academy as of March 2004 through a transfer from the Bureau of Emergency Management where he had served as Radiological Training Officer for 18 years. Originally from Michigan, Bob entered the U.S. Navy at 17 and served as a nuclear reactor plant operator on the USS Seawolf (SSN575) which established his career path. Upon joining the Bow Fire Department in 1985 a captain on the department saw his extensive background and asked if he wanted a job with the state teaching. He started with the New Hampshire Civil Defense Agency in December of 1985 as Radiological Training Officer. His professional achievements include: Firefighter for Bow and Loudon Fire Departments, National Registry of Emergency Medical Technicians Certification (4/1990), Certification as Radiological Instructor III for FEMA, MERRTT instructor for DOE and Weapons of Mass Destruction Awareness level instructor for Homeland Security. His article on "Community Education and Training Program" was published in the Nuclear Plant Journal July-August 1997 issue.

Bob and his wife Darlene live in Loudon with their youngest of eight daughters, Patricia (15) and four dogs. Bob's greatest love is his wife followed by history, golf and cigars.

Roy Nieder - Program Coordinator

Roy Nieder is the FEMA State Training Officer for The New Hampshire Bureau of Emergency Management (BEM) and is the state coordinator for the Civilian Corps program in New Hampshire.

Roy resides in Bow, New Hampshire and began his public service as a Field Representative for BEM in 1992 after having operated his own business for 29 years. A Field Representative functions as the liaison between BEM and New Hampshire communities and State Agencies.

Since being appointed as the State's Training Officer in 1998 Roy has been instructing courses throughout New Hampshire and New England.



Bob Pragoff - Captain



Bob Pragoff joined the staff of the Fire Academy in June of 2005 in the Special Hazards Section of the Training and Certification Bureau under Bureau Chief Dennis Rosolen. In that position, he is responsible for coordinating the Department of Homeland Security Grants & Training (formerly DOJ and ODP) courses as well as all National Fire Academy (NFA) and Hazardous Materials training courses. He also oversees all NIMS/ICS, Emergency Management and Radiological training.

Bob has been involved in emergency services in New Hampshire since moving here from New York City in 1983, having served as a Firefighter, EMT and Police Officer at various stages of his tenure. He is currently serving as the Assistant Chief of the Deering Fire & Rescue as well as the Emergency Management Director for the Town of Deering. He is also a bagpiper with the Pipes & Drums of the PFFNH.

Bob lives in Deering with Margie, his wife of 32 years and has three children.

FIRE & EMS NEWS SUBSCRIPTION REQUEST FORM AVAILABLE AT NO CHARGE TO NH FIREFIGHTERS AND EMS PROVIDERS

Subscriptions to the quarterly Newsletter are available to NH Firefighters and EMS Providers at no charge simply by completing the request below. If you already receive one, please do not fill out this request unless your information such as name, address, or fire department has changed.

| State: Zip: | |
|--|---|
| | |
| | |
| Rank: | |
| New Hampshire Fire Academy 33 Hazen Drive | |
| S | • |







NH Department of Safety
Division of Fire Standards & Training and
Emergency Medical Services
33 Hazen Drive
Concord, NH 03305
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